

Hardware End of Life Notice iG124 IP Hoot & Private Wire Gateway

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Reference: EL088

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Registered in England No: 4415859

Product:	iG124 IP Hoot & Private Wire Gateway
End-of-Life Announcement Date:	31st January 2025
End-of-Support Date:	31st January 2027
Affected Parts/Variants:	iG124

Declaration

The following notice describes the sunset policy for the iG124 and the available options for existing customers.

New Orders

Speakerbus is ceasing sales of the iG124 with immediate effect. The functionality of the iG124 can be replaced using an iG114.

Customers who are using the Speakerbus CADENCE service will be kept evergreen on Speakerbus' latest stable software/firmware versions, this notice is for information only. If you have any questions, please contact your Speakerbus CADENCE account representative.

Ongoing Maintenance

Customers may continue to operate the iG124 gateway with full Speakerbus maintenance contract support until the End of Support date. Should an iG124 gateway fail in service it may, subject to the failure, be replaced by a spare iG124 gateway where stock is still available or an iG114.

Next Steps

Plan to replace iG124 gateways with iG114 gateways within 24 months for continuous support. If you have any questions regarding this notice, please contact your Account Manager.

Alternatively, please contact the Speakerbus Operational Team (<u>customer.support@speakerbus.</u> com).