

Firmware End of Life Notice AYRE (iD924)

Published Date: 31st January 2025

Reference: EL085

© Speakerbus Technology Limited 2025 Registered Office: Ground Floor, Hanover House, Britannia Road, Queens Gate, Waltham Cross,

Hertfordshire, EN8 7TF

Registered in England No: 4415859

Product:	AYRE (iD924) 1.020
End of Life Notification Date:	31st January 2025
End of Support Date:	31st January 2027
Affected Parts/Variants:	1.020 (and variants below this version)

Declaration

With the release of iD924 1.100, we are announcing the end of support for 1.020 (and variants below this version).

New Orders

iD924 1.100 (or later) will be shipped as Standard and deployment of 1.020 (and variants below this version) will not constitute an extension to the warranty of 1.020400 (and variants below).

Ongoing Maintenance

Customers may continue to operate the iD924 1.020 with full Speakerbus maintenance contract support until the End of Support date.

During the extended support period, Speakerbus will investigate issues and provide remedies for defects in 1.020 that have a Material Impact on the system operation. To obtain updated packages or libraries or to remedy newly identified security vulnerabilities an upgrade to 1.100 (or later) will be required.

Customers who are using the Speakerbus CADENCE service will be kept evergreen on Speakerbus' latest stable software/firmware versions, this notice is for information only. If you have any questions, please contact your Speakerbus CADENCE account representative.

Next Steps

Plan to upgrade systems to use iD924 1.100 (or later) within 24 months for continuous support. If you have any questions regarding this notice, please contact your Account Manager.

Alternatively, please contact the Speakerbus Operational Team (<u>customer.support@speakerbus.</u> com).