



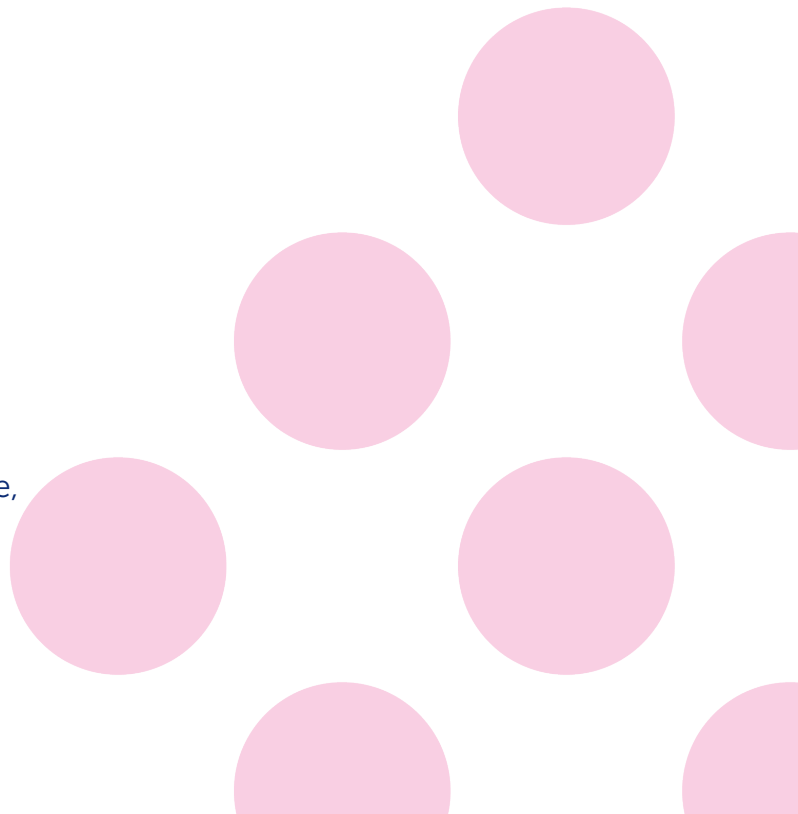
Speakerbus

Software End of Life Notice **iManager Call Data Server**

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Product:	iManager Call Data Server (iCDS) 2.411
End of Life Notification Date:	31 st January 2025
End of Support Date:	31 st January 2027
Affected Parts/Variants:	2.411 (and variants below this version)

Declaration

With the release of iCDS version 3.010 we are now announcing the end of support for iCDS 2.411 (and variants below this version).

New Orders

iCDS 3.010 (or later) will be shipped as Standard and deployment of 2.411 (and variants below this version) will not constitute an extension to the warranty of 2.411 (and variants below).

Ongoing Maintenance

Customers may continue to operate the iCDS 2.411 with full Speakerbus maintenance contract support until the End of Support date.

During the extended support period, Speakerbus will investigate issues and provide remedies for defects in 2.411 that have a Material Impact on the system operation.

iCDS should be upgraded to a supported version at the earliest opportunity.

An upgrade to 3.010 (or later) will ensure maximum stability for the solution, plus access to additional functionality and capabilities.

Customers who are using the Speakerbus CADENCE service will be kept evergreen on Speakerbus' latest stable software/firmware versions, this notice is for information only. If you have any questions, please contact your Speakerbus CADENCE account representative.

Next Steps

Plan to upgrade systems to use iCDS 3.010 (or later) within 24 months for continuous support. If you have any questions regarding this notice, please contact your Account Manager.

Alternatively, please contact the Speakerbus Operational Team (customer.support@speakerbus.com).