

Firmware End of Life Notice AYRE (iD924)

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Registered in England No: 4415859

Product:	AYRE (iD924) 1.010
End of Support Date:	31st January 2025
Affected Parts/Variants	1.010

Declaration

With the release of iD924 1.020, we are announcing the end of support for 1.010.

New Orders

iD924 1.020 (or later) will be shipped as Standard and deployment of 1.010 will not constitute an extension to the warranty of v1.010.

Ongoing Maintenance

Customers may continue to operate the iD924 1.010 with full Speakerbus maintenance contract support until the End of Support date.

During the extended support period, Speakerbus will investigate issues and provide remedies for defects in 1.010 that have a Material Impact on the system operation. To obtain updated packages or libraries or to remedy newly identified security vulnerabilities an upgrade to 1.020 (or later) will be required.

Customers who are using the Speakerbus CADENCE service will be kept evergreen on Speakerbus' latest stable software/firmware versions, this notice is for information only. If you have any questions, please contact your Speakerbus CADENCE account representative.

Next Steps

Plan to upgrade systems to use iD924 v1.020 (or later) within 18 months for continuous support. If you have any questions regarding this notice, please contact your Account Manager.

Alternatively, please contact the Speakerbus Operational Team (<u>customer.support@speakerbus.</u> com).