

# Firmware End of Life Notice **iTurret (iD808)**

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| Product:                | iTurret (iD808) 4.300 (and below) |       |       |  |
|-------------------------|-----------------------------------|-------|-------|--|
| End of Support Date:    | 31 <sup>st</sup> January 2025     |       |       |  |
| Affected Parts/Variants | 4.300                             | 4.200 | 4.100 |  |
|                         | 4.000                             |       |       |  |

### Declaration

With the release of iD808 4.400, we are announcing the end of support for 4.300 (and variants below this version).

### New Orders

iD808 4.400 (or later) will be shipped as Standard and deployment of 4.300 (and variants below this version) will not constitute an extension to the warranty of 4.300 (and variants below).

## **Ongoing Maintenance**

Customers may continue to operate the iD808 4.300 with full Speakerbus maintenance contract support until the End of Support date.

During the extended support period, Speakerbus will investigate issues and provide remedies for defects in 4.300 that have a Material Impact on the system operation. To obtain updated packages or libraries or to remedy newly identified security vulnerabilities an upgrade to 4.400 (or later) will be required.

Customers who are using the Speakerbus CADENCE service will be kept evergreen on Speakerbus' latest stable software/firmware versions, this notice is for information only. If you have any questions, please contact your Speakerbus CADENCE account representative.

### **Next Steps**

Plan to upgrade systems to use iD808 4.400 (or later) within 12 months for continuous support. If you have any questions regarding this notice, please contact your Account Manager.

Alternatively, please contact the Speakerbus Operational Team (<u>customer.support@speakerbus.</u> <u>com</u>).