

Software End of Life Notice iManager Communications Server

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Registered in England No: 4415859

Product:	iManager Communications Server (iCS) 3.200 (and below)
End of Support Date:	31st January 2025
Affected Parts/Variants	3.200 3.101

Declaration

With the release of iCS version 3.300 we are now announcing the end of support for iCS 3.100 and variants below these versions.

New Orders

iCS 3.300 (or later) will be shipped as Standard and deployment of 3.200 (and variants below this version) will not constitute an extension to the warranty of 3.200 (and variants below).

Ongoing Maintenance

Customers may continue to operate the iCS 3.200 with full Speakerbus maintenance contract support until the End of Support date.

During the extended support period, Speakerbus will investigate issues and provide remedies for defects in 3.200 that have a Material Impact on the system operation.

iCS should be upgraded to a supported version at the earliest opportunity.

An upgrade to 3.300 (or later) will ensure maximum stability for the solution, plus access to additional functionality and capabilities.

Customers who are using the Speakerbus CADENCE service will be kept evergreen on Speakerbus' latest stable software/firmware versions, this notice is for information only. If you have any questions, please contact your Speakerbus CADENCE account representative.

Next Steps

Plan to upgrade systems to use iCS v3.300 (or later) within 12 months for continuous support. If you have any questions regarding this notice, please contact your Account Manager.

Alternatively, please contact the Speakerbus Operational Team (<u>customer.support@speakerbus.com</u>).