

# Software End of Life Notice iManager Centralised Management System

Published Date: 2<sup>nd</sup> January 2024

Reference: EL066

© Speakerbus Technology Limited 2024 Registered Office: Ground Floor, Hanover House, Britannia Road, Queens Gate, Waltham Cross, Hertfordshire, EN8 7TF Registered in England No: 4415859



Product:	iManager Central Management System (iCMS) 4.100 (and below)		
End of Support Date:	31st January 2025		
Affected Parts/Variants	4.100	4.001	4.000
	3.960		

### **Declaration**

With the release of iCMS version 4.200, we are announcing the end of support for 4.100 (and variants below this version).

### **New Orders**

iCMS 4.200 (or later) will be shipped as Standard and deployment of 4.100 (and variants below this version) will not constitute an extension to the warranty of 4.100 (and variants below).

## **Ongoing Maintenance**

Customers may continue to operate the iCMS 4.100 with full Speakerbus maintenance contract support until the End of Support date.

During the extended support period, Speakerbus will investigate issues and provide remedies for defects in 4.100 that have a Material Impact on the system operation.

iCMS should be upgraded to a supported version at the earliest opportunity.

An upgrade to 4.200 (or later) will ensure maximum stability for the solution, plus access to additional functionality and capabilities.

Customers who are using the Speakerbus CADENCE service will be kept evergreen on Speakerbus' latest stable software/firmware versions, this notice is for information only. If you have any questions, please contact your Speakerbus CADENCE account representative.

# **Next Steps**

Plan to upgrade systems to use iCMS 4.200 (or later) within 12 months for continuous support. If you have any questions regarding this notice, please contact your Account Manager.

Alternatively, please contact the Speakerbus Operational Team (<u>customer.support@speakerbus.com</u>).